

Spybot–Search & Destroy

A Guide to Spyware and Adware Removal

This program is available for download at the following sites:

<http://www.safer-networking.org/>

<http://www.download.com>

Once you download the program from one of the sites above, open the file and install the program.

*You must agree to the End User License Agreement.

*Read each step carefully to determine where you want shortcuts to show up & what program features you wish to use.

*Once you install the program, see below for instructions on how to use it.

1. When you start the Spybot program, you will see many different screens. Read the information carefully before proceeding and click on through until you get to Figure A as pictured below.

2. Before running the program, it is very important to UPDATE it by clicking on the button circled in the figure above. Follow the instructions and update all categories.



Figure A

3. To do a Spybot scan, follow the instructions provided by the screens below. The circles notate the buttons you need to press and the arrows show you the order you should see these screens. The text describes the action that moves you from one screen to the next.

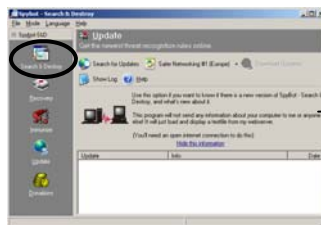


Figure B

[click "Search & Destroy"]



Figure C

[click "Check for Problems"]

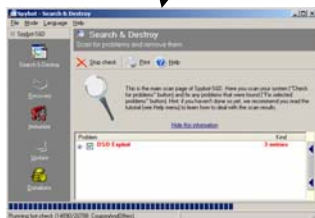


Figure D

[automatic step - please wait]

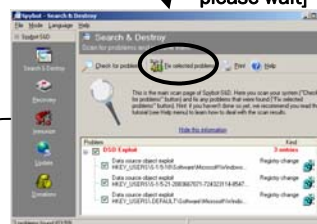


Figure E

[select all the boxes in the "Problems" section and then click "Fix Selected Problems"]

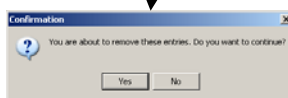


Figure F

[click "Yes"]

Let the program run from here and it will automatically finish removing spyware with Spybot.



For more information, feel free to contact

ResNet by dialing ext. 8585

or e-mail resnet@ups.edu



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Hours: 8 a.m. to 5 p.m., Monday through Friday

***For best results, update and run spyware & adware cleaning at least once every one or two weeks**

Adware & Spyware Basics

WHO MAKES IT?

Primarily advertisers & marketers

WHAT CAN IT DO? WHAT DOES IT DO?

- Track your surfing habits & send that information to marketers & advertisers
- Change your homepage
- Cause frequent pop-ups
- Install software without your consent, especially toolbars
- Significantly slow down your computer

HOW DO I KNOW IF I HAVE SPYWARE?

- Excessive Pop-Ups appear on your machine
- You are having difficulty connecting to the Internet
- Your computer is unusually slow
- You visit web sites that are unsolicited

WHAT'S THE DIFFERENCE BETWEEN THE TWO?

- **Adware**—You, the user, agree to the installation of adware in the license agreements of freeware or shareware applications off the Internet such as games and file-sharing applications.
- **Spyware**—Installs itself without your permission when installing freeware or shareware applications off the Internet as well as when browsing through certain websites.

For more information, check out our Web site at:

<http://resnet.ups.edu>

Ad-Aware 2007

This program is available for download at the following sites:

<http://www.lavasoft.com>

<http://www.download.com>

Once you download the program from one of the sites above, open the file and install the program.

*You must agree to the End User License Agreement.

*Keep clicking the “Next” button on the bottom right corner to install the program. Once done, click “finish.”

*If you have not purchased a license, click “Cancel” on the “Please enter your license information” window.

*Once you install the program, see below for instructions on how to use it.



Figure 1

1. Once you open the application and the program loads, you will see the figure above.
2. Before running the program, it is very important to UPDATE it by clicking on the “Update” button, circled in figure 1. Follow the instructions and update at all relevant steps.
3. To do an Ad-Aware scan, follow the instructions provided by the screens below. The circles denote the buttons you need to press and the arrows show you the order you should see these screens. The text describes the action that moves you from one screen to the next.

*Note: The numbers shown in the Summary section of the scanning screen will be different each time you scan your computer.



Figure 2

[click “Scan Now”]



Figure 3

[select your scan mode]



Figure 4

[automatic step—please wait]



Figure 5

[Check all objects]



Figure 6

[Click “Remove”]



Figure 7

[Click “Finish”]

You have now removed all spyware and tracking software with Ad-Aware.